

National Bank of Oman partners with FRiENDi mobile to expand Mobile Banking App services

Muscat, Oman; February 01, 2017: National Bank of Oman (NBO) has partnered with FRiENDi mobile, the first Mobile Virtual Network Operator (MVNO) in the region, to launch a new series of services on its Mobile Banking App, enhancing the bank's position as a technology and innovation leader in the Sultanate.

John Chang, General Manager and Chief Retail Banking Officer at NBO, said: "National Bank of Oman is delighted to partner with FRiENDi mobile, and further its commitment to utilizing the latest technological innovations. Our improved Mobile Banking App is designed to provide customers with products and services which are tailored to all their banking needs, and we are confident that this update will provide users with an enhanced experience. NBO is constantly looking for ways to make day to day banking safer and easier, and we will continue to bring the latest mobile technology to the Sultanate."

Available on the App Store and Google Play, the updated app now allows users to topup online, and both Android and iPhone users to login through fingerprint recognition. Daily transaction limits for transfers and bill payments, and improved controls on beneficiary registration have also been introduced to enhance customer security.

Eugen Comendant, Marketing and Sales Director at FRiENDi mobile, said: "At FRiENDi mobile we pride ourselves on being in the frontline of change and innovation. We value the partnership with National Bank of Oman and we welcome their contribution towards the digitization of services and an overall improved experience for both NBO and FRiENDi mobile customers."

National Bank of Oman launched its Mobile Banking App in 2015. The app's services include allowing customers to make credit and debit card payments, top-up Omantel,



FRiENDi mobile and Ooredoo accounts, make local and international transfers, and earn and view Nuqati Points.